

THE CIT MINISTERIOR	Adults and Safeguarding Committee 16 th June 2016
Title	Barnet Multi-Agency Safeguarding Adults Board Business Plan 2016-18
Report of	Chris Miller, Independent Chair of the Safeguarding Adults Board Dawn Wakeling, Director of Adult Social Services (Adults and Health Commissioning Director)
Wards	All
Status	Public
Urgent	No
Key	Non Key
Enclosures	Appendix 1: Safeguarding Adults Board Business Plan 2016- 18
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Summary

The Barnet Safeguarding Adults Board (BSAB) is a statutory multi-agency group that meets four times a year and reports annually on its work. The Board was established in 2002 to ensure there is a multi-agency approach to safeguarding adults at risk of abuse within Barnet. Following the passing of the Care Act 2014, the Barnet Safeguarding Adults Board became a statutory body with a number of legally enforceable duties from April 2015.

The Board's vision is for all adults at risk in Barnet to be safeguarded from abuse and neglect in a way that supports them to make choices and have control about how they want to live.

For each financial year, the Safeguarding Adults Board must publish a strategic plan in accordance with Schedule 2 of the Care Act 2014. This plan must set out how it will achieve its statutory objectives and what each member will do to implement this. The

previous business plan covered the period 2014-2016. The Board have worked together to develop the new priorities and business plan 2016-2018.

The Board's governance arrangements ensure that the Board reports on its work to the Council through the Adults and Safeguarding Committee and, due to the important multiagency arrangements and the role of health, the Board's Annual Report is noted by the Health and Wellbeing Board as well as each partners executive Board.

Recommendations

1. That the Committee notes the new Safeguarding Adults Board Business Plan for 2016-18, which is intended to ensure a continued, robust multi-agency approach to safeguarding adults in Barnet, with involvement from the Council, NHS Barnet, Clinical Commissioning Group (CCG), NHS Trusts, the Police and the Voluntary Sector.

1. WHY THIS REPORT IS NEEDED

- 1.1 The Care Act 2014 (the Act)¹ places on a statutory footing some of the safeguarding obligations that were previously located in guidance. The Act requires each local authority to establish a Local Safeguarding Adult Board (SAB) for their area pursuant to Section 43(1). The Barnet Safeguarding Board was established in 2002 and from 1 April 2015 it adopted the following terms of reference.
- 1.2 The statutory objective of the SAB, prescribed in Section 43(2) of the Act is to help and protect adults in its area (whether or not ordinarily resident there) who:
 - (a) Have needs for care and support (whether or not the local authority is meeting any of those needs),
 - (b) Are experiencing, or at risk of, abuse or neglect, and
 - (c) As a result of those needs are unable to protect themselves against the abuse or neglect or the risk of it.
- 1.3 The SAB must achieve this statutory objective by co-ordinating and ensuring the effectiveness of what each of its members does.
- 1.4 The SAB may do anything which appears to it to be necessary or desirable for the purpose of achieving this statutory objective.
- 1.5 The Act prescribes membership of the Board and includes a range of key partners including the Local Authority that establishes the Board, the Clinical Commissioning Group, the Chief Officer of Police, any such persons prescribed in regulations and such other person which the Local Authority considers appropriate having consulted Board members.
- 1.6 For each financial year, the SAB must publish a strategic plan in accordance with Schedule 2 of the Act. BSAB refer to the strategic plan as the business

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¹ The Care Act 2014 – www.legislation.gov.uk/ukpga/2014/23/contents

plan. This plan must set out how it will achieve the statutory objective and what each member will do to implement this. In preparing the strategic plan, the SAB must consult the local Healthwatch organisation for its area and involve the community in its local area. The plan should be evidence based and be informed and developed by all available evidence and intelligence from partners.

- 1.7 The SAB has to report on its work to elected members via the Adults and Safeguarding Committee and then to partners and members at the Health and Wellbeing Board. Additionally, each agency represented on the Board will present the business plan to their agency executive Board.
- 1.8 The previous business plan covered the period 2014-2016 and was signed off at the BSAB 21st April and the new business plan 2016-2018 was agreed.
- 1.9 A SAB is required by the Care Act 2014 to monitor and evaluate its performance and that of its members in terms of achieving its objectives and implementing its strategic plan. SABs should also monitor and evaluate their own performance in meeting governance procedures and processes and their members' own internal safeguarding activity through an audit process.
- The BSAB held a Challenge and Support Event 4th April, which followed a 1.10 similar format to the Section 11 audit process for the Children's Safeguarding Board. The BSAB statutory partners along with the fire brigade completed a self-assessment tool and the event provided an opportunity for each partner to highlight what they have achieved through the year and for partners to ask questions and offer some challenge as well as providing positive feedback. The outcomes of the event fed into the SAB's business plan 2016-18 including the additions of a holistic approach to dealing with pressure ulcers to include multi-agency training and raising awareness, hate crime and disability training for the police and the communication of mental health issues across the partnership. It also confirmed that the inclusion within the business plan of increasing the use of advocates, implementing Making Safeguarding Personal across the partnership and a multi-agency approach to selfneglect/hoarding were areas that required greater focus and effort. The outcomes of the audit will contribute to the BSAB Annual Report and the safeguarding work of each of the partners to develop any areas for improvement and build on strengths.
- 1.11 In September 2015, BSAB Members and the Service Users Forum were asked for their top 6 priorities for the next SAB business plan 2016-18. These priorities were collated and presented at a development day in December 2015 which all the SAB members were invited to attend, the priorities were also presented to the Service Users Forum who were provided with the opportunity to comment and develop the priorities. From this five priorities for the next two years (2016-2018) were agreed:

1. Personalisation

The BSAB have adopted the Government's core principles set out in the statutory guidance of the Act on safeguarding adults at risk: empowerment, prevention, proportionality, protection, partnership and accountability. Making Safeguarding Personal is a social care practice model enshrined in the statutory guidance which supports translating those principles into effective practice, creating a person centred approach to safeguarding. This priority will also include the work required to implement the revised Pan London Safeguarding Policy and Procedures.

2. Development and Implementation of an Adult Multi Agency Safeguarding Hub (MASH)

An Adult MASH would provide a single multi-agency pathway for reporting concerns; as well as triage and multi-agency assessment of safeguarding concerns in respect of adults at risk. It would bring together professionals from a range of agencies into an integrated multi-agency team.

3. Access to Justice

This priority aims to improve the access to justice for adults at risk. The Board aims to ensure that adults at risk know how they can report crime with confidence that the process will aim to gain the best outcome for the victim.

4. Pressure Care and Pressure Ulcers

Pressure ulcers can be an indicator of poor care or neglect. However, skin damage has a number of causes, some relating to the individual person, such as medical conditions and others relating to external factors such as poor care, ineffective Multi-Disciplinary Team working and lack of appropriate resources. A multi-agency protocol has been developed which aims to support decisions about appropriate responses to pressure ulcer care and whether concerns need to be managed through the safeguarding process. This priority aims to embed the protocol across the identified roles and organisations. Current practice will be base-lined and at the end of year one the impact of implementing the protocol will be reviewed and areas for improvement identified.

5. Domestic Abuse

A proportion of safeguarding work relates to abuse or neglect of people with care and support needs who are living in their own homes. Domestic abuse is perhaps most commonly thought of as violence between intimate partners, but it can take many other forms and be perpetrated by a range of people. It is important to recognise that some adults with care and support needs can themselves be domestically abusive and that this can be hidden, or go unrecognised, by family members or professionals. The BSAB has worked closely with the Domestic Violence and Domestic Violence Against Girls (VAWG) Board to ensure that there is a joined up approach so that

practitioners understand the links between domestic abuse and safeguarding.

- 1.12 There is an action plan for each of the five priorities where the Board has set out the:
 - Objectives
 - Underpinning activities
 - How we will evidence improvement in performance
 - Board leads
- 1.13 Each action plan has a strategic lead who will manage a sub group to deliver the action plan. Within that delivery there will be Task and Finish Groups at certain points to deliver different aspects of the plan over the 2 year period, reporting back to the BSAB on progress at its quarterly meetings and at the end of the year in the Board's Annual Report.

2. REASONS FOR RECOMMENDATIONS

2.1 The Safeguarding Adults Board Business Plan 2016-18 outlines the priorities which are being addressed by the Barnet Safeguarding Adults Board for 2016-18.

3. ALTERNATIVE OPTIONS CONSIDERED AND NOT RECOMMENDED

3.1 The development and publication of the BSAB business plan is a statutory requirement.

4. POST DECISION IMPLEMENTATION

4.1 The Barnet Safeguarding Adults Board Business Plan is a public document which can be accessed through the Council's website.

5. IMPLICATIONS OF DECISION

5.1 Corporate Priorities and Performance

- 5.1.1 The Corporate Plan 2015-20 outlines the Council's commitment to safeguarding which underpins everything we do and aims to protect the most vulnerable people, both children and adults, from avoidable harm or abuse.
- 5.1.2 The Corporate Plan strategic objectives 2015-20 states that the Council, working with local, regional and national partners, will strive to ensure that Barnet is the place:-
 - Of opportunity, where people can further their quality of life
 - Where people are helped to help themselves, recognising that prevention is better than cure
 - Where responsibility is shared, fairly

- Where services are delivered efficiently to get value for money for the tax payer.
- 5.1.3 The Council's aim is to work with partners such as the police, the NHS and with residents to ensure that Barnet remains a place where people want to live and where people feel safe.
- 5.1.4 The Mental Capacity Act 2005 (MCA) and Deprivation of Liberty Safeguards 2014 (DoLS) serve to support the corporate objectives specifically, that Barnet is a place where people can further their quality of life and one of the BSABs actions, as outlined in the Safeguarding Adults Board Business Plan 2014-16, is to "improve the understanding of service providers of the Mental Capacity Act and Deprivation of Liberty Safeguards".
- 5.1.5 The Health and Wellbeing Strategy has two overarching aims which are "keeping well" and "keeping independent". The Council's commitment to ensuring that we safeguard and protect the most vulnerable people within the Borough from avoidable harm or abuse supports this strategy within the London Borough of Barnet.

5.2 Resources (Finance & Value for Money, Procurement, Staffing, IT, Property, Sustainability)

- 5.2.1 There are no additional resource implications arising from the recommendations of this report. The activities listed will be managed within the appropriate organisation's existing budgets.
- 5.2.2 Safeguarding training is currently provided by the Council's Adults and Communities Delivery Unit and this training is mandatory for all Adults and Communities staff. Safeguarding training is also offered to all care providers commissioned through Adults and Communities and the provision is covered within the Adults and Communities budgets.
- 5.2.3 The current annual budget for the BSAB is £72,261, which covers the post of Independent Chair and Safeguarding Adults Policy and Project Officer as well as the delivery of the Board priorities including training and communications. Each partner has been asked to provide a contribution towards Board costs; so far the following contributions have been agreed:

Statutory Partner	Contribution
London Borough of Barnet	£51,761
Barnet Clinical Commissioning Group	£10,000
Barnet Enfield Haringey Mental Health	£5,000
Trust	
Metropolitan Police	£5,000
Non-statutory Partner	Contribution
London Fire Brigade	£500

5.3 Social Value

5.3.1 The BSAB supports the Public Services (Social Value) Act 2012 by ensuring

that robust safeguarding procedures are in place throughout the borough. The Council ensures that care providers commissioned to work with adults accessing social care services have the required skills and training to support effective safeguarding throughout the borough and the Board aims to publicise the key issues surrounding safeguarding within the Borough to strengthen the public's awareness of safeguarding issues.

5.4 Legal and Constitutional References

- 5.4.1 The Care Act 2014 (the Act)² places on a statutory footing some of the safeguarding obligations that were previously located in guidance. The Act requires each local authority to establish a Local Safeguarding Adult Board (SAB) for their area pursuant to Section 43(1).
- 5.4.2 For each financial year, the SAB must publish a strategic plan in accordance with Schedule 2 of the Act. The plan will be published on the Council's website.
- 5.4.3 The responsibilities of the Adults and Safeguarding Committee are contained within the Council's Constitution Section 15 Responsibility for Functions (Annex A). Specific responsibilities of those powers, duties and functions of the Council in relation to adult social care include the following specific function:
 - Promoting the best possible Adult Social Care services.
 - Working with partners on the Health and Well-being Board to ensure that social care interventions are effectively and seamlessly joined up with public health and healthcare, and promote the Health and Wellbeing Strategy and its associated sub strategies.
 - Ensuring that the local authority's safeguarding responsibilities are taken into account.

5.5 Risk Management

5.5.3 A failure to keep adults at risk of abuse safe from avoidable harm represents not only a significant risk to residents but also to the reputation of the Council. Although safeguarding must be the concern of all agencies working with vulnerable adults, the Local Authority is the lead agency. As such, both members and senior officers carry a level of accountability for safeguarding practice in Barnet. Governance structures are in place to ensure that other lead stakeholders, including the NHS and the police, are represented to ensure that practice across the partnership meets safeguarding requirements.

5.6 Equalities and Diversity

5.6.3 Equality and diversity issues are a mandatory consideration in decision making in the Council pursuant to the Equality Act 2010. This means the Council and all other organisations acting on its behalf must have due regard to the equality duties when exercising a public function. The broad purpose of this duty is to integrate considerations of equality and good relations into day

² The Care Act 2014 – www.legislation.gov.uk/ukpga/2014/23/contents

to day business requiring equality considerations to be reflected into the design of policies and the delivery of services and for these to be kept under review.

- **5.6.4** Section 149 of the Act imposes a duty on 'public authorities' and other bodies when exercising public functions to have due regard to the need to:
 - a) eliminate discrimination, harassment, victimisation and any other conduct that is prohibited by or under the Act
 - b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it
 - c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it
- 5.6.5 When developing the business plan due regard was given to equalities and the impact the plan may have and an initial Equality Impact Assessment (EIA) was carried out. Having reviewed the EIA the plan should positively impact adults at risk that live within the Borough as well as carers that look after them.
- 5.6.6 The plan aims to ensure that adults at risk are:
 - Safe and able to protect themselves from abuse and neglect;
 - Treated fairly and with dignity and respect;
 - Protected when they need to be;
 - Able easily to get the support, protection and services that they need.
- 5.6.7 The Care Act Guidance identifies discriminatory abuse as a specific form of abuse which includes harassment because of race, gender, gender identity, age, disability, sexual orientation or religion

5.7 Consultation and Engagement

- 5.7.1 The report will assist us in identifying any improvements that need to be made to our services or, to policy and procedure. This will be done in full consultation with relevant groups before any changes are recommended and implemented.
- 5.7.2 The SAB has a statutory obligation to consult the local Healthwatch organisation for its area and involve the community in its local area. Healthwatch are members of the BSAB and were consulted on the development of the priorities and action plans. The BSAB has established a Safeguarding Adults Service User Forum which ensures that the voice of service users remain central to our safeguarding work. The forum was provided with the opportunity to develop and later comment on the development of the priorities.

5.8 Insight

5.8.1 The business plan was developed using insight from the Joint Strategic Needs Assessment, Barnet Council's Corporate Plan and Protecting adults at risk: London multi-agency policy and procedures to safeguard adults from abuse.

- 6 BACKGROUND PAPERS
- **6.1** No background papers